

# CASE STUDY

## CONSOLIDATED RESTAURANT OPERATIONS

### MULTI-UNIT, MULTI BRAND RESTAURANT OPERATOR

#### OPSANALITICA SOLUTIONS:

#### CORPORATE AUDITS



#### SUMMARY

CRO owns, operates, and franchises 8 different restaurant brands ranging from fast casual to fine dining concepts. They have a very experienced field team who help drive performance at the location level. CRO already had an audit platform in place, but it was weak in mobile capability. Making changes and customizations were not able to be made by CRO's team, rather they needed to request changes from the software vendor. These requests would go unanswered for months at times.

#### ENTER OPSANALITICA

- Audits can now be completed on any device, any OS with a great user experience
- They were fully implemented in 1 business day
- The OpsAnalitica Managed Service turns around any changes within 1 business day
- CRO also has access to make any changes/updates on their own through a very simple and intuitive UI

#### DAVE SEEBECK, VP IT, CIO, STRATEGIST

"The system also has a simple administration component to centrally add/remove new locations, users, etc. All in a very easy to use interface."